



	Policy/Procedure Name:	Mission, Vision and Values
Manual: Governance	Number:	
Section: Strategic Direction	Effective Date: 05 OCT 2006	
Pages: 1 of 2	Revision Date: 11 MAR 2022	

Purpose

The Board provides strategic leadership to the Corporation in the establishment of, and commitment to, the Corporation’s Mission, Vision and Values.

Mission

Working together to provide outstanding integrated health care to our communities, delivering best patient outcomes with exemplary standards and compassion.

Vision

As a trusted partner, we strive to improve the delivery of health care to our communities and to be known as an outstanding place to work, learn, live and be cared for.

Values

Our primary aim is to ensure the individuals we serve are provided with exceptional care and the best experience possible. Our Values underpin our commitment to this aim:

Values	Behaviors
Accountability	We will maintain accountability by: <ul style="list-style-type: none"> • Taking personal responsibility • Being honest and transparent in actions and communication • Acting in good faith with a view to the best interests of the Corporation
Respect	We will demonstrate our respect by: <ul style="list-style-type: none"> • Showing compassion for patients, families, and our colleagues • Treating others as they want to be treated • Thoughtfully making difficult choices • Expressing kindness and empathy
Optimism	We will demonstrate our optimism by: <ul style="list-style-type: none"> • Understanding that together, almost anything is possible • Seeking to achieve outcomes that will be positive and desirable • Seeking opportunities and a better path forward
Leadership	We will demonstrate leadership through: <ul style="list-style-type: none"> • Acting with integrity and building trust • Communicating effectively while guiding and providing

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	support <ul style="list-style-type: none"> • Being a role model and motivating colleagues to be their best • Encouraging innovation and championing change
Engagement	We will engage by: <ul style="list-style-type: none"> • Collaborating with our colleagues and partners • Taking a systems approach • Including stakeholders in planning and decision-making

Cross Reference

MAHC Strategic Plan

Notes

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